

# There are 2 types of Child Care Payments.

## Child Care Subsidy

#### The **amount you can get** depends on:

- your family's income
- 2 the type of childcare you use
- 3 the age of your child
- the hours of recognised activities you and your partner do

### Additional Child Care Subsidy

Up to

85%

of Child Care costs

can be covered

Subsic

by Child Care

#### This is **extra support** for some families including:

- grandparents / great grandparents
- 2 families moving from an income support payment to work
- 3 those experiencing temporary hardship

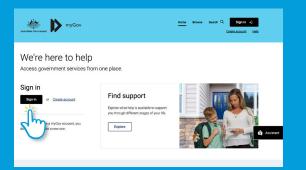
Claim these subsidies via **myGov** 

theircare.com.du

### For more information, call Theircare on 🖉 1300 072 410

# A Guide for Families: The steps to claiming Child Care Subsidy

#### STEP 1: Sign into myGov



- 1. Go to my.gov.au
- 2. Sign in or Create account
- 3. Go to **Centrelink** and sign in to complete the next step

#### STEP 4: Check the Summary



- I. Roll over **My family** in the main navigation
- 2. Under 'Child care' click on Child Care Subsidy summary

theircare.com.au

3. This will take you to a summary for you to review and make sure all is correct

#### STEP 2: Centrelink - Activity Test



- 1. Roll over **My family** in the main navigation
- 2. Under 'Child care' click on Activity Test
- 3. On the the 'Activity Test' page, click on **Update Activity Test**

#### STEP 5: Book with TheirCare



- 1. Go to www.theircare.com.au
- 2. Click on **Book Now**
- 3. Sign in or Register Now\*

\*To register, have this info handy: Centrelink CRNs / bank details / emergency contacts / doctor, Medicare & immunisations details / diagnosed allergy, asthma, anaphylaxis & dietary requirements

#### STEP 3: Update the Activity Test table

📕 ξ <sup>κ</sup> λζ centrelink			Welco CR	ime back,	Gov
tivity Test		Help 😲			
Your Activities					
The hours of subsidised care you can get per fortnight depends on th inter your activities below.	e hours of recognised activities y	ou do.			
Activities	Hours per fortnight	Start date	End date	Actions	
Paid Work Paid work includes leave such as parential leave, annual and long service Unpaid leave (except for unpaid parential leave) Unpaid leave (except for unpaid parential leave) and other unpaid leave where a formal or ongoing	80	27 jan 2019		Î	m
and both output source mere a contract of utgoing employment arrangement or contract is in place Study An approved course of study means a secondary or terliary course				0	
Training To improve work skills or employment prospects				0	
Unpaid Internship or work experience To build experience in a particular occupation or industry				0	
Volunteering Volunteering your time at schools, preschools or centre-based services or charitable organisations				0	
Setting up a business Developing business plans, obtaining finance etc. for a business which has not vet started to operate				0	

- 1. In 'Your Activities', update the table with your activites and work information
- 2. Click on Next to Review & Submit
- 3. If you need help, call Family Assistance on 13 61 50

#### STEP 6: Centrelink - Confirm enrolments



- 1. Go to **Centrelink**
- 2. Roll over **My family** in the main navigation
- Under 'Child care' click on Enrolments and check all enrolments have been confirmed\*
   \*If not confirmed, view details and follow the prompts to confirm



### For any assistance, call Theircare on 🖉 1300 072 410

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